



Terms and Conditions

► Prices and payments

All prices are inclusive of 19% VAT. The total cost of the order is the price of the products ordered plus the delivery charge. This because the shipping costs are different in some countries.

Made by Makina uses Paypal for every payment on the website.

PayPal is a secure online payment method which allows you to pay quickly and easily without sharing any of your financial information. Paypal remembers and safeguards your bank, credit or debit card details, so you don't have to. Paypal has over 210 million accounts worldwide, and is one of the most popular payment providers used in online retail.

To use PayPal at hollund.com, you need to create a Paypal account. It's very easy, you only need your email address and a password. Once your account is set up, you just need to attach your bank account, credit or debit card to make online payments. When checking out, simply select the PayPal option. Unfortunately, it is not possible at the moment to use certain discount coupon codes in combination with PayPal.

To create your PayPal account, please visit www.paypal.com

After receiving your payment we will dispatch your order. We will reserve your order for 3 days. When we haven't received your payment after 3 days, your order will be cancelled. Makina reserves the right to refuse an order. Non-acceptance of an order may, for example, result from one of the following:

- The product ordered being unavailable from stock
- Our inability to obtain authorisation of payment
- The identification of an error within the product information including price and promotion

If there are any problems with your order we shall contact you.

► Change your order

In certain circumstances, we may be able to change your order. Please email us as soon as possible after you have placed your order at info@madebymakina.com. If your order has been confirmed in our system, or when you already have received an email confirming the dispatching of your order, it is too late to change your order.

When you have received your order, you can return all the products that you do not want to keep. Please fill in the returns form. Once we have received the product(s) back, we will process a refund for you. All shipping costs for returns will be for your account.

If you want to cancel your order, please contact us as soon as possible after you have placed your order at info@madebymakina.com, and make sure you place your ordernumber in that mail!

If it is too late for us to cancel your order, return your order using the returns form enclosed with your package. Once we have received the products back, we will process a refund for you. All shipping costs for returns will be for your account.

► Returns

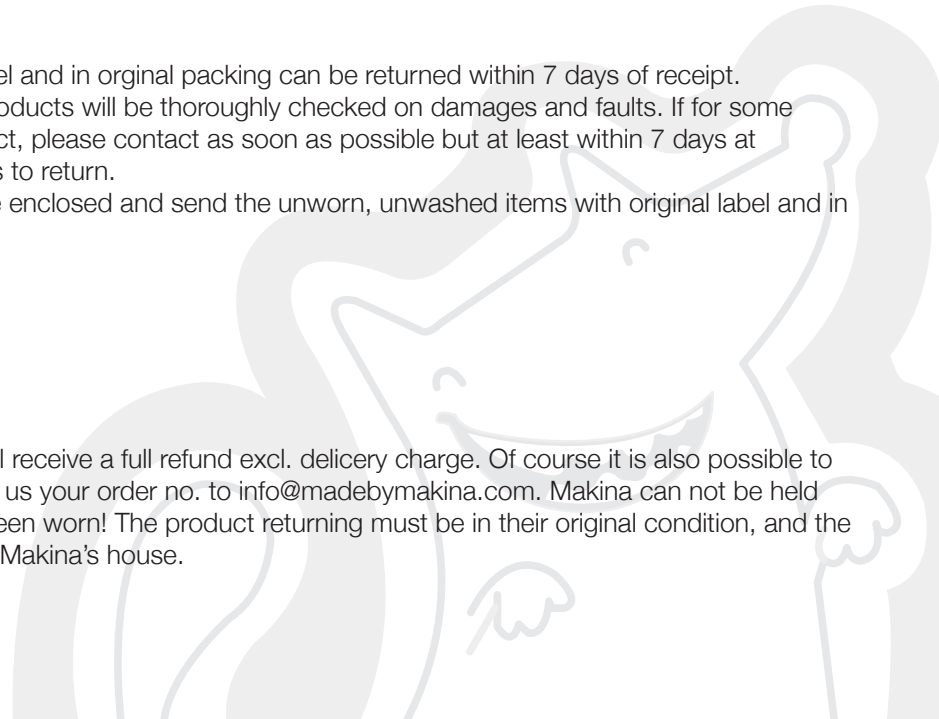
Only unworn, unwashed items with original label and in original packing can be returned within 7 days of receipt.

Before your order leaves Makina's house, all products will be thoroughly checked on damages and faults. If for some reason, there is something wrong with a product, please contact as soon as possible but at least within 7 days at info@madebymakina.com, and follow the steps to return.

Please follow and fill in the returns form that we enclosed and send the unworn, unwashed items with original label and in original packing back to:

Made by Makina
Dorpsstraat 112w
2712 AN Zoetermeer
The Netherlands

When the product is no longer in stock, you will receive a full refund excl. delivery charge. Of course it is also possible to exchange your product for a different size, mail us your order no. to info@madebymakina.com. Makina can not be held responsible after a product is washed or has been worn! The product returning must be in their original condition, and the product are your responsibility until they reach Makina's house.





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▶ Product information

The designs and silkscreenprinting is done by Makina herself.

To maintain these garments in a perfect way you have to wash and iron inside out, preferred 30/40 degree.

Please note Makina's products may shrink a bit after washing. Tumble dry low to lessen shrinkage.

- Shirts 100% Cotton
- Tanktops 98% Cotton, 2% Spandex
- Sweaters 70% Cotton, 20% Polyester

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▶ Privacy

All your personal information will stay with us, and unless you tagged 'mailing' you won't receive any mail after your purchase from Madebymakina.com. And your information will not be used for other purposes.

▶ Size Chart

Compare your body measurements to the measurements of each size to find the size that best fits. To determine your chest measurements, measure under your arms around the fullest part of the bust. Be sure to keep the tape level across back and comfortable loose.

Size Chart Women Shirts

	XXS	XS	S	M	L	XL	2XL
Size	00	0	0-2	4-6	8-10	12-14	16-18
Chest (Inches)	26-28	28-30	30-32	32-34	36-38	40-42	44-46
Waist (Inches)	20-22	23-24	25-26	27-28	30-32	33-35	36-38

Chest:
Measure under arms around the fullest part of the bust. Be sure to keep tape level across back and comfortably loose.



Waist:
Measure around natural waist with a loose tape.

This sizing chart is approximate. For more detailed information, please see garment specifications or contact a customer service representative.

Size Chart Women Tank Tops

	XXS	XS	S	M	L	XL	2XL
Size	00	0	0-2	4-6	8-10	12-14	16-18
Chest (Inches)	26-28	28-30	30-32	32-34	36-38	40-42	44-46
Waist (Inches)	20-22	23-24	25-26	27-28	30-32	33-35	36-38

Chest:
Measure under arms around the fullest part of the bust. Be sure to keep tape level across back and comfortably loose.



Waist:
Measure around natural waist with a loose tape.

This sizing chart is approximate. For more detailed information, please see garment specifications or contact a customer service representative.

Size Chart Men/Unisex Shirts

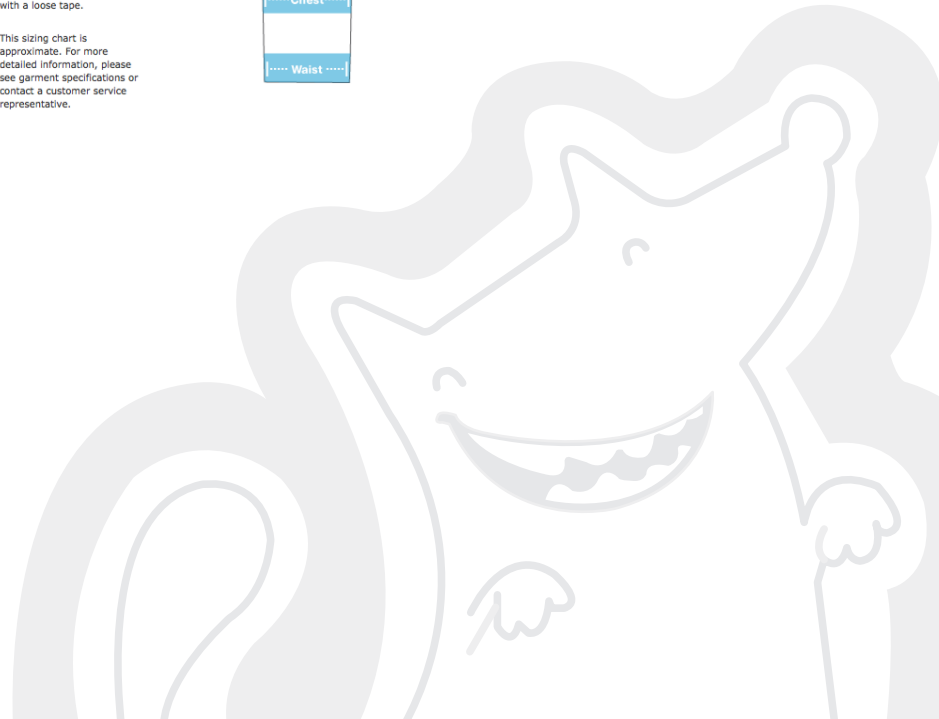
	XXS	XS	S	M	L	XL	2XL	3XL
Chest (Inches)	29-31	30-32	34-36	38-40	42-44	46-48	48-50	50-52
Waist (Inches)	27-29	28-30	30-32	32-33	33-34	36-38	40-42	44-48

Chest:
Measure under arms around the fullest part of the chest. Be sure to keep tape level across back and comfortably loose.



Waist:
Measure around natural waist with a loose tape.

This sizing chart is approximate. For more detailed information, please see garment specifications or contact a customer service representative.





Returns form

► Personal information

Date: _____

Ordernr: _____

Name: _____

Phone: _____

Email: _____

Address: _____

City: _____

State: _____

Zip: _____

► Return information

Product name	Color/size	Quantity	Unit price	Notes
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

► Reason for return

Please tell Makina what the reason was of your return. Wrong size, wrong colour, defective/damaged item, received wrong item, damaged in shipping, missing?

► Item for exchange/ missing item

Specify the missing item or the item you would like to receive in exchange for your return.

Please note that you are responsible for your return postage, unless the item being returned was damaged/defective or your order was missing an item. Hope to see you again soon!

